Tuesday 18 October – Challenges to Innovation

Time			
08:45 – 09:30	**WELCOME REGISTRATION AND REFRESHMENTS** *COMMUNITY ZONE*		
	MAIN THEATRE		
09:30 – 09:55	**Leading with Innovation** How InterSystems stays relevant to, and serves its customers for long-term success. *Chris Norton, Managing Director, UK & Ireland – InterSystems*		
09:55 – 10:40	**How non-Bulls**t Innovation can future proof your business** *David Rowan, founding Editor-in-Chief – WIRED UK edition*		
10:40 – 11:25	**Data is the New Oxygen** Hear first-hand from a leading industry analyst about how to boost organisation success through innovation and how technology can support leaders move to new and accelerated DX-driven business models. *Neil Ward-Dutton, VP AI, Automation & Analytics, Europe – IDC*		
11:25 – 11:45	**REFRESHMENT BREAK** *COMMUNITY ZONE*		
11:25 – 11:45	**PARTNER PRESENTATION SESSION: ECONSULT HEALTH** *PARTNER ZONE* **How can a digital triage ecosystem help our stretched NHS?** Innovation and digital transformation in how the NHS delivers healthcare is needed as the current challenges being faced cannot easily be overcome simply by providing more doctors, nurses and carers. Digital triage technology is at the forefront of driving this transformation, linking care systems together, quickly prioritising patients by clinical need, allowing for a more equitable and efficient way of managing demand. By creating a digital triage eco system with key enablers such as InterSytems, eConsult is redesigning the way we deliver care. *Mark Harmon, Chief Brand & Strategy Officer, A&E Doctor – eConsult Health*		

Time	SUPPLY CHAIN *SC THEATRE*	FINANCIAL SERVICES *FS THEATRE*	HEALTHCARE *MAIN THEATRE*
11:45 – 12:20	**Supply Chain Case Study** Head to the Partner Zone.	**The Challenges Facing Financial Services** *Virginia O'Shea, Founder & CEO – Firebrand Research*	**Digital Transformation case study** A digital transformation journey: Improving patient care delivery and clinical outcomes. *Jacqs Harper, Digital & IT Director – Nuffield Health*
12:25 – 13:00	**Challenges of Global Supply Chain: Panel Discussion** Hear from leading industry experts as they share the challenges to having end-to-end supply chain visibility. *Moderator: Mark Holmes, Senior Advisor Supply Chain – InterSystems* *Colm Scannell, Head of IT – Chadwicks Group* *Paul Martin, Operations Director – M-Tech* *Peter Flanagan, CEO – Principal Logistics*	**Overcoming Data Challenges: A Fireside Discussion** Hear from leading industry experts as they explore the current data challenges faced by financial service institutions in an increasingly volatile market. *Ann Kuelzow, Global Head of Financial Services – InterSystems* *Virginie O'Shea, Founder & CEO – Firebrand Research* *Kali Bagary, CEO – The Data Company*	**Healthcare Innovation Panel** Learn how innovations from digital health leaders are transforming health and care.
13:00 – 14:00	**LUNCH** *LUNCH ZONE*		
13:05 – 13:25	**PARTNER PRESENTATION SESSION: AWS** *PARTNER ZONE* **Unlocking the Value of Healthcare Data** Kira Levy, AWS Head of Healthcare UK will be discussing how an ICS can unlock value and derive insights from disparate data sets across their organisation to deliver person-centric care and improved outcomes at a lower cost. Kira will share some real world examples of population health at scale and how AWS are enabling their customers to accelerate the digitisation and utilisation of healthcare data. *Kira Levy, Head of Healthcare UK – AWS*		
13:30 – 13:50	**PARTNER PRESENTATION SESSION: INTEGRELLA & UMMANU HEALTH** *PARTNER ZONE* **When Disaster Becomes Opportunity: The Hacking and Recovery of NHS 111 service** Integrella has been delivering healthcare integration projects across strategy, design, and implementation with impressive results for the last 15 years. Earlier this year, Integrella partnered with Ummanu, a tech company that provides an intelligent telehealth automation platform for over 2 million consultations a year globally while increasing clinician productivity and patient safety. Integrella and Ummanu leveraged Intersystems's IRIS for Health and AWS technologies to link NHS111, Ummanu, and its customers, Urgent Health Providers. *Shahriar Haque, COO – Integrella and Itzik Levy, CEO – Ummanu Health*		
14:00 – 14:45	**Supply Chain – Interoperability** In today's disruptive supply chain ecosystem, a combination of real-time connected data, self- service, and a high degree of automation, speed, and intelligence provides a powerful competitive advantage. Understand how InterSystems IRIS can deliver agility, visibility and actional insight to improve operational excellence and drive innovation. *Mark Holmes, Senior Advisor Supply Chain – InterSystems* *Paul Martin, Operations Director – MTech* *Ming Zhou, Head of Supply Chain Strategy – InterSystems*	**Driving Innovation with a Fintech Gateway** To better meet customer demand, enhance agility, and improve competitiveness, financial services firms need to be able to easily leverage new fintech services by seamlessly integrating their existing production applications and data sources. Discover how this can be achieved with a real-time bidirectional data gateway. *Ann Kuelzow, Global Head of Financial Services – InterSystems* *Jon Payne, Manager of Sales Engineering and Education – InterSystems*	**Uniting Six NHS Regions** Understand how six NHS Regions in the West Midlands have come together to improve their shared integrated care pathways to enable rapid and informed decisions. *James Reed, Consultant Forensic Psychiatrist, and CCIO – Birmingham & Solihull Mental Health NHS Foundation Trust*
14:45 – 15:15	**Smart Data Fabric: Enabling Future Innovation** Join us to discuss the supply chain journey from source to point of consumption with an Ultimate Control Tower demonstration that shows how InterSystems IRIS connects data from ALL sources. From the first mile to the manufacturing shop floor to the last mile – to exceed customer expectations. *Mark Holmes, Senior Advisor Supply Chain – InterSystems* *Ming Zhou, Head of Supply Chain Strategy – InterSystems*	**Smart Data Fabric: Enabling Future Innovation** Learn how our financial services customers are using InterSystems IRIS to connect to a range of internal and external systems and sources to deliver a 360-degree view of a business and accelerate digital transformation initiatives. *Ann Kuelzow, Global Head of Financial Services – InterSystems* *Joe Lichtenberg, Global Product Marketing Director – InterSystems*	**Competition to Collaboration – Digitally transforming Integrated Care Systems** Digital transformation in health and care across the Integrated Care Services – a roadmap. *Professor Graham Evans, Executive Chief Digital and Information Officer/SIRO – NHS North East and North Cumbria – Integrated Care Board*
15:15 – 15:40	**REFRESHMENT BREAK** *COMMUNITY ZONE*		
15:20 – 15:40	**PARTNER PRESENTATION SESSION: COGNETIVITY NEUROSCIENCES** *PARTNER ZONE* *Tom Sawyer, Chief Financial Officer – Cognetivity Neurosciences*		
15:45 – 16:30	**InterSystems IRIS: What's New, What's Next** *THEATRE 2* Gain insight about the latest InterSystems IRIS features that will drive success within your team and organisation. *Jeff Fried, Director Product Management – InterSystems*		**Trends in Healthcare and What's New at InterSystems** *MAIN THEATRE* A look at the health and care market mega trends and how InterSystems is flexing its products and services to help their customers adapt and digitally transform. *Jonathan Teich, Director Product Management – InterSystems*
16:30 – 16:45	**WRAP UP OF DAY ONE** *MAIN THEATRE* *Mike Fuller, Regional Director of Marketing – InterSystems*		
16:45 – 18:45	**NETWORKING RECEPTION** *COMMUNITY ZONE* Please join us for an evening of networking, music and a selection of international food		
18:45	**END OF DAY ONE**		

Wednesday 19 October – Innovating Now

Time	Session
08:30 – 09:15	**REGISTRATION AND REFRESHMENTS** *COMMUNITY ZONE*
08:45 – 09:00	**Developer Ecosystem: Community, Global Masters, Open Exchange** *PARTNER ZONE* Learn about the latest news and features of InterSystems powerful Developer Community portal, Global Masters gamification hub, and our Open Exchange application gallery. With demonstrations on how to take full advantage of these amazing resources to accelerate your projects, learn integration details, and earn rewards. *Eduard Lebedyuk, Senior Cloud Engineer – InterSystems*
09:00 – 09:15	**Learning as the Cornerstone of Success** *PARTNER ZONE* More now than ever, is the time to invest in training. Join the InterSystems learning services team as they share their vision to develop, retain, and attract talent to improve business performance and staff retention. *Jenny Ames, Manager Online Content – InterSystems*

	MAIN THEATRE
09:15 – 10:00	**Passion for Client Success** Take care of the customer and build great products. That has been our motto at InterSystems since our inception in 1978. Fast forward 40 years, and that still drives our mission. It is, always has been, and always will be, part of the InterSystems DNA. *John Paladino, VP Client Services – InterSystems*
10:00 – 10:35	**Analytics with InterSystems: New & Next** Overview of new and improved capabilities for analytics and artificial intelligence for data managed by InterSystems platforms. *Carmen Logue, Product Manager Analytics & AI – InterSystems*
10:35 – 11:05	**InterSystems In the Cloud** *Jeff Fried, Director Product Management – InterSystems*
11:05 – 11:30	**REFRESHMENT BREAK** *COMMUNITY ZONE*
11:05 – 11:25	**PARTNER PRESENTATION SESSION: TELEFÓNICA TECH HEALTH** *PARTNER ZONE* **Helping a leading NHS Digital Exemplar deliver improved patient care through technology services** *Kevin Madden, Solution Architect – Telefónica Tech Healthcare Practice*

Time	DATA PLATFORM *THEATRE 2*	HEALTHCARE *MAIN THEATRE*
11:30 – 12:05	**High Speed Processing & SQL** *Benjamin De Boe, Product Manager, System Development – InterSystems*	**The Concept of FHIR: A Healthcare Data Standard Designed for the Future.** This non-technical overview of Health Level Seven Fast Health Interoperability Resource adds value to a health economy. *Russ Leftwich, Senior Clinical Advisor, Interoperability – InterSystems*
12:05 – 12:40	**High Performance Data Ingestion and Processing Use Case** Watch a live use case that shows how to use the tools and techniques within the InterSystems development environment to build high-performance transactional applications. *Saurav Gupta, Sales Engineer – InterSystems*	

Time	Session
12:45 – 13:45	**LUNCH** *LUNCH ZONE*
12:50 – 13:10	**PARTNER PRESENTATION SESSION: READY COMPUTING** *PARTNER ZONE* **When Disaster Becomes Opportunity: The Hacking and Recovery of NHS 111 service** Ready Computing combines technical expertise, professional services capability and cloud-based care programme management software to deliver on the NHS vision for integrated healthcare in every setting. With a vendor-neutral approach, we partner with clients to get the most from existing technology investments through the transformation of data and disparate software systems into meaningful information. Colleagues and citizens benefit from an integrated approach to wellness as well as health, bringing in services and agencies within and alongside traditional healthcare providers. *Oliver Caudron, Implementation Manager, EMEA/APAC – Ready Computing*
13:15 – 13:35	**PARTNER PRESENTATION SESSION: GEORGE JAMES SOFTWARE** *PARTNER ZONE* **Source Control of Interoperability Productions** Demo of a new component driver for Deltanji source control, which enables highly granular management of interoperability productions with tight integration into the management portal. *George James, CEO and Laurel James, Marketing & Business Development Manager – George James Software*

Time	DATA PLATFORM	HEALTHCARE
13:45 – 14:20	**Using Python with InterSystems IRIS** Witness all the ways you can use InterSystems IRIS with Python, traditional client/server, Embedded Python, and the Python Gateway. Learn which is best to use for different needs. *Elijah Cotterrell, Sales Engineer – InterSystems*	**Healthcare Analytics Use Cases** Real-world examples of healthcare analytics in practice. *Alex MacLeod, Director HealthShare Commercial Initiatives – InterSystems*
14:20 – 14:55	**Working with Event Streaming Platforms** Learn different ways to connect and interact with event-streaming platforms like Kafka for extreme speeds for event absorption and data processing. *Kinshuk Rakshith, Sales Engineer – InterSystems*	**Health Connect Cloud** Understand how to take the best from Health Connect and move it further into the cloud as a managed solution, with use case example from NW London. *Mark Massias, Senior Sales Engineer – InterSystems*

Time	Session
14:55 – 15:10	**Wrap Up and Close** *MAIN THEATRE* *Mike Fuller, Regional Director of Marketing – InterSystems*
15:15	**END OF EVENT**