

Insights

UK & IRELAND

As the new Country Manager for InterSystems UK, I am thrilled to welcome you to the latest edition of InterSystems Insights our UK & Ireland business newsletter. This issue is full of insightful updates, from product advancements to transformative case studies, reflecting our ongoing commitment to excellence and innovation.

We are proud to feature significant achievements such as InterSystems HealthShare earning the Best in KLAS Recognition for 2024. Additionally, we delve into crucial topics such as supply chain transformation in the food and beverage industry, achieving interoperability in UK healthcare, enhancing the efficiency of nurse admissions processes with InterSystems TrakCare EPR, and the importance of risk management in financial services.

Our success is not ours alone; it's a testament to the robust partnerships and the trust placed in us by our valued customers. I am looking forward to meeting some of you in person soon, stay tuned for upcoming events and opportunities to connect.

Thank you for your continued support and engagement. Your collaboration is vital, together we are not just responding to changes; we are creating them. Finally, if you have any positive news stories you'd like to share or need assistance, please do not hesitate to reach out.

Warm regards,



Colin Henderson
Country Manager, InterSystems UKI
[LinkedIn](#)

News & Articles

InterSystems HealthShare Earns Best in KLAS, Shared Care Records

InterSystems HealthShare Unified Care Record has been named the regional winner in the Shared Care Records/HIE category in Europe. This is the 11th consecutive year InterSystems has been recognised in the Best in KLAS report, based on extensive feedback from healthcare professionals.



How HealthTech Providers can Best Achieve Interoperability in UK Healthcare

Interoperability, though challenging, serves as a crucial link between innovative HealthTech solutions and the intricate yet essential NHS digital infrastructure. However, achieving seamless integration remains a significant hurdle for

HealthTech companies aiming to embed their digital solutions within the UK NHS healthcare system. Curious about the reasons behind this? Read on to discover more.





Award-winning Efficiency: North Tees and Hartlepool NHS Foundation Trust Success with Digital Admissions and Patient Care

North Tees and Hartlepool NHS Foundation Trust (NTH) has transformed its nursing admission process by adopting TrakCare's digital solution, saving an estimated £76,000 and over 10,000 nursing hours. This innovation won the Best Use of Technology at the Health Tech Digital Awards 2024



NHS Wales to Implement Hosted Lab Solution, InterSystems TrakCare Lab Enterprise

Digital Health and Care Wales (DHCW) will be implementing InterSystems laboratory information management system, TrakCare Lab Enterprise, for use across the country. The solution will enable NHS Wales to deliver enhanced efficiencies in pathology services nationwide, including 23 laboratories across 13 separate hospitals and nine health boards.



Re-evaluating Risk Management: Addressing the Challenges of Unreliable Data

Adam Quirke, Market Development Team Lead at InterSystems, highlights the urgent need for financial services firms to implement advanced, integrated data management systems. These systems are essential for enhancing risk management, ensuring compliance, and maintaining competitiveness in a rapidly evolving economic landscape.



Unlocking the Potential of AI and ML in Supply Chain Management with a SmartData Strategy

Recent research by InterSystems reveals a significant challenge faced by supply chain organisations in the UK and Ireland: nearly half (47%) identify their reliance on manual processes for data collection and analysis as their main technological obstacle.



Product Updates

InterSystems expands the InterSystems IRIS Data Platform with Vector Search to support Next-Generation AI applications

Tools like vector search are essential for enabling efficient and accurate retrieval of relevant information from massive datasets when working with large language models. By adding vector search to the IRIS data platform, the platform is searchable through vector embeddings in order to enhance the functionality of the software for tasks related to natural language processing (NLP), text, and image analysis.



InterSystems HealthShare Patient Index Expands Capabilities to Enhance Accuracy in Patient Record Matching

InterSystems is enhancing the HealthShare Patient Index with a new feature that integrates LexisNexis LexID. This upgrade significantly improves patient record matching accuracy, operational efficiency, and patient care through advanced data analysis and machine learning. Customers will benefit from greater insight and precision when matching patient health records.



Advancing GenAI Capabilities and Bringing Interoperability Solutions to Researchers and Patients

Artificial intelligence has transformative potential for driving value and insights from data. InterSystems is actively working with providers and clinicians to incorporate feedback in the product development process as we integrate generative AI safely and responsibly, based on 46 years of expertise in the healthcare industry.



TrakCare Assistant: A Whole New Way to Care

TrakCare Assistant is designed to revolutionise the relationship between clinicians and the EMR. It reimagines clinician workflows, transforming how physicians and clinicians interact with patient records. By streamlining search processes and user activity, it reveals important and relevant information instantly. This significantly increases user efficiency and time to value, while also improving user satisfaction.



InterSystems TotalView For Asset Management™

TotalView for Asset Management leverages advanced analytics and data management capabilities to optimise asset utilisation, enhance operational efficiency, and reduce costs. It's a fully managed cloud-native software that finally enables asset management firms to bring together all siloed enterprise and external data into one single source of truth.



Partner Stories

InterSystems and CHI Launch HealthShare® Health Connect for New Dublin Children’s Hospital

HealthShare Health Connect, provides a platform that enables a fully connected healthcare environment. By integrating various clinical and non-clinical applications, devices, and technologies, InterSystems technology will help to advance Children Health Ireland’s IT vision of delivering the right information, in the right format, at the right time.



Transforming Healthcare: Uniting 400 Providers Across Three ICS’s in the West Midlands

Nearly 400 health and social care providers across 3 Integrated Care Systems have collaborated to establish one of the UK’s largest shared care record using InterSystems HealthShare. The initiative integrates the health and social care data of 3.2 million citizens into a unified record, enhancing the delivery of integrated care across the region.



Leveraging Data Management Partnerships for Enhanced Supply Chain Solutions with InterSystems Supply Chain Orchestrator™

In today’s global marketplace, effective supply chain management is crucial for business success. As supply chains become more complex and interconnected, the need for efficient solutions grows. Building strong partnerships with technology and service providers is essential for developing unique supply chain solutions.



Digital Health and Care Wales to Move to Cloud Pathology Platform

Digital Health and Care Wales (DHCW) is to implement InterSystems’ health information system and electronic medical record TrakCare Lab Enterprise as a fully hosted and managed platform across nine health boards, 13 hospitals and 23 laboratories in Wales, with the aim of improving efficiencies in pathology services and streamlining patient care.



InterSystems Blogs

 **Data Excellence Blog**
Reflections on data and business
Addressing various business data, and technology related issues for the line of business.



[READ THE BLOG](#)

 **PULSE Blog**
Conversations on healthcare and Technology
Healthcare industry experts from around the world - clinical, operational, technology, and business Leaders - talk about pressing challenges, issues, and trends at the intersection of healthcare and technology.



[READ THE BLOG](#)

Upcoming Events

Upcoming Tradeshows:

Smart Health Summit

10 September | Croke Park, Dublin



Gartner Supply Chain Planning Summit

14-15 October | London, England



2024 SEHTA International MedTech Expo & Conference

1 November | London, England



FIMA Europe 2024

21st November | London



GIANT Health 2024

9-10 December | London



If you are interested in joining InterSystems at these or other events, please email ukmarketing@intersystems.com

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