

Enhancing Safe, Compliant Mortuary Management

The benefits of a unified TrakCare Mortuary solution versus standalone mortuary systems



TrakCare delivers benefits across patient safety, operational efficiency, workflow standardisation, and organisational governance

Across many healthcare organisations, mortuary services are supported by manual processes or standalone systems that sit outside the enterprise electronic patient record (EPR). While these approaches may function within the department, they often create data silos, duplication of effort, and risks to traceability and compliance.

Extending your existing TrakCare EPR with the Mortuary module enables organisations to move from fragmented, paper-based processes to a single, structured and accountable digital workflow. This improves safety, reduces manual effort, and gives teams clear visibility and control at every stage of the mortuary pathway. It also creates a strong foundation for future InterSystems IntelliCare™ adoption, enabling more intelligent, AI-driven workflows across the care pathway.

Safer Care Through a Single Source of Truth

Complete, real-time patient record

All mortuary information – admission, identification, storage, post-mortem processes, and release – is captured within a single digital record.

Reduction in transcription and duplication

Eliminates re-keying of patient details across systems, reducing the risk of identification errors.

Standardised identification and tracking processes

Supports workflows to ensure accurate tracking at every stage.

Improved handovers and traceability

Structured, accessible records support safe transitions between wards, portering teams, mortuary staff, and external organisations.

By bringing mortuary services into a unified digital environment, organisations move from fragmented processes to complete visibility, improved safety, and stronger governance

Operational Efficiency and Productivity

End-to-end pathway visibility

Provides a complete view of the deceased patient journey – from ward to mortuary to final release – within the wider hospital context.

Reduced administrative burden

Shared demographics and digital workflows minimise paperwork and manual reconciliation.

Real-time operational insight

Dashboards can show occupancy, capacity, and status in real time, supporting better planning and utilisation.

Improved process efficiency

Streamlined workflows for admission, storage, and release reduce delays and manual coordination.

Better Multidisciplinary Working

Shared access across settings

Mortuary staff, porters, bereavement services, pathology and clinical teams access the same up-to-date information.

Integrated data across systems

Integration with PAS/EPR ensures accurate and consistent patient data across departments.

Aligned documentation standards

Supports standardised processes across sites, improving consistency and quality.

Stronger Governance and Compliance

Comprehensive audit and traceability

Full audit trails of all activities, movements, and interactions.

Support for regulatory compliance

Digital workflows aligned with local policies and national standards.

Enterprise-grade security and access control

Role-based access ensures appropriate handling of sensitive information.

Reduced risk and improved assurance

Minimises the likelihood of identification errors and compliance breaches.

Future-Proof Digital Foundations

Scalable across sites

Supports consistent mortuary processes across single or multiple facilities.

Supports innovation and analytics

Enables reporting, audit readiness, and future AI-driven insights.

Designed for integrated care environments

Connects mortuary workflows into the broader digital hospital ecosystem.

Digital images and attachments

Stores relevant images and documents within the mortuary record for easy access and traceability.

The Strategic Choice

Standalone mortuary systems can support a department. A connected digital platform supports the entire organisation.

By bringing mortuary services into a unified digital environment, organisations move from fragmented processes to complete visibility, improved safety, and stronger governance – while supporting staff in delivering dignified, respectful care.



About InterSystems

As a global leader in digital healthcare, InterSystems brings over 45 years' experience supporting healthcare transformation and is trusted by more than 60% of NHS organisations in England. Its solutions support over 95% of hospital and clinic activity in Scotland, power a single national laboratory information management system across Wales, and play a central role in community care systems in Ireland. InterSystems enables more connected, data-driven care at scale, helping health systems improve productivity and outcomes. By harnessing trusted AI and data as strategic assets, InterSystems embeds intelligence into everyday clinical and operational workflows – turning data into insight, reducing complexity, and supporting more coordinated, patient-centred care across settings.

Its unified AI-native platform is medical device certified to provide a secure digital backbone for end-to-end data, workflow, and governance – enabling safer decisions, greater efficiency, and sustained transformation at scale.

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