

Integration at Scale for Health Plan Clinical Data



Integration with Epic Payer Platform can extend clinical and administrative data value across the plan IT ecosystem and plan workflows.

Opportunities Enabled by Integration with Epic Payer Platform

Health plans have invested heavily in technology over the past decade - care management, utilization management, claims, quality and risk solutions, analytics environments, digital front doors, Epic Payer Platform and more. The next step is connecting these investments into an ecosystem where clinical and administrative information can move bidirectionally- across the plan and with provider partners- so teams can use trusted, current information across workflows.

The next wave of value doesn't come from adding more tools. It comes from strengthening the connective foundation that enables information to move consistently across the enterprise and into the provider ecosystem. When data can flow seamlessly between systems - clinical and administrative, plan and provider - health plans can transform existing capabilities into a coordinated, member-centered experience. In this context, an integration engine is more than plumbing; it becomes strategic infrastructure: the mechanism that turns individual technology investments into a connected ecosystem, accelerates the return on those investments, and enables health plans and providers to share information bidirectionally in support of better outcomes for members.

Modern Integration Engines Accelerate Time to Value

A modern integration engine is at the heart of this shift, providing a unifying layer that ties existing technologies together, rather than replacing them. By providing a consistent fabric for requesting, receiving, and sharing information, it helps health plans to:

- Reuse data and workflows across multiple programs, accelerating delivery of new capabilities without rebuilding common logic in every system.
- Bring provider clinical insight directly into the tools teams already use, supporting case management, utilization management and care coordination with timely context.
- Share timely, relevant information back to the point of care to support better decisions and aligned incentives.

Choose a Purpose-built integration engine from a partner with proven healthcare interoperability experience and large-scale data exchange expertise.

The result is faster time to value from technology investments already in place. Regulatory programs, quality initiatives, and value-based arrangements can be enabled more quickly because connectivity and data handling patterns are standardized and reusable across use cases. Member-facing innovations, such as targeted outreach, gap closure, and personalized care pathways, can be supported by trusted, current information used consistently across workflows.

Choosing the Right Integration Engine

Not all integration engines are the same. When evaluating options, look for a solution that offers:

- **Purpose-built design** – engineered specifically for Epic Payer Platform data structures and exchange patterns.
- **Packaged support for common use cases** – predefined schemas and processing logic for enrollment, ADT notifications, gaps-in-care, clinical summaries, and quality workflows.
- **A reusable integration layer** – standardized mapping, transformation, and routing patterns that can be applied consistently across programs.
- **A comprehensive solution** – a complete offering that ingests, normalizes, and routes clinical data at speed and scale.
- **Proven healthcare expertise** – backed by a technology partner with deep experience in interoperability, Epic data structures, and large-scale data exchange.

For More Information

InterSystems Payer Connector™ complements Epic Payer Platform with a governed integration hub that transforms and routes data to and from core health plan systems. Using packaged schemas and orchestrations for common workflows, it helps health plans accelerate high-value use cases and operationalize reliable, timely data across payer programs. To learn how InterSystems Payer Connector can help your organization accelerate time to value, [click here](#).

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