

# IMPACT AWARDS 2025

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Judged by an **MiT** panel

# Impact Awards 2025

## Recognizing Innovation and Excellence Across the InterSystems Community

Welcome to the 2025 **Impact Awards** Winners Booklet—an annual celebration of innovation, vision, and collaboration across our global partner ecosystem. Each initiative featured here represents the best of what’s possible when technology and purpose align.

This year’s awardees were selected by an independent panel from the **Massachusetts Institute of Technology (MIT)** for their trailblazing contributions and forward-thinking use of InterSystems technologies. These projects not only demonstrate measurable impact—they set new standards, challenge conventional thinking, and inspire others across industries.

The **Impact Awards** are not just about recognition—they’re a chance to learn from one another, share great work, and celebrate the people driving change in our community.

As you turn the pages of this booklet, you’ll discover initiatives powered by InterSystems technology that:

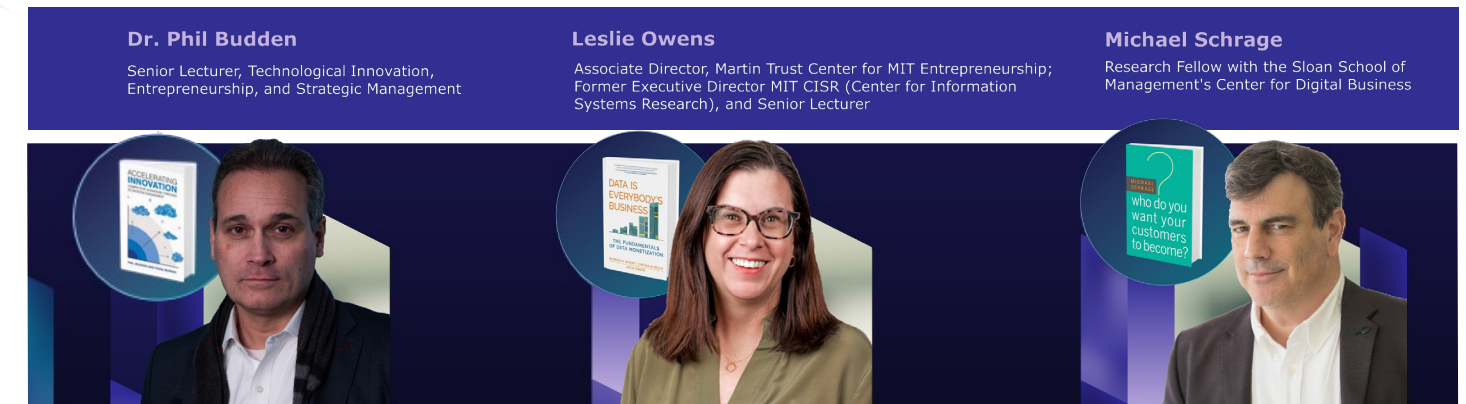
- Make a meaningful difference for people, organizations, and society
- Break new ground—including through AI and automation
- Set an example for others to learn from

To our awardees: thank you for your leadership, creativity, and commitment to innovation. Your work reflects the very best of what we can achieve together—and we are proud to celebrate your success.

### Congratulations to all our 2025 winners!

Let this be the beginning of even greater impact ahead.

## MIT Judging Panel



## Impact Awardees 2025

CATEGORY	AWARD	ORGANIZATION	INNOVATION NAME
HEALTHCARE PROVIDERS	<b>World Winner</b> – Cost Savings Regional Winner – Latin America	<b>RedSalud</b>	AI EMR Audit
	<b>World Winner</b> – Revenue Generation Regional Winner – North America	<b>Stanford Health Care</b>	AXIOM
	Regional Winner – EMEA	<b>NHSGGC</b>	AI Patient Flow Optimisation
	Regional Winner – APAC	<b>SESLHD – Prince of Wales Hospital</b>	Integrated Clinical Observations
HEALTH TECH	<b>World Winner</b> – Revenue Generation Regional Winner – MEA	<b>Neteera</b>	Ambient Sensing for Patient Monitoring
	<b>World Winner</b> – Cost Savings Regional Winner – Europe	<b>HBS UK</b>	HBSUK Digital Outpatient Platform
	Regional Winner – North America	<b>Netsmart</b>	Bells AI, Clinical Coach
	Regional Winner – Latin America	<b>The Sabin Group</b>	sabIAna
	Regional Winner – APAC	<b>Speedminer</b>	Query with AI
PUBLIC SECTOR & HIE	<b>World Winner</b> – Early Potential Regional Winner – APAC	<b>CSIRO</b>	ADePT Decisions
	<b>World Winner</b> – Realized Impact Regional Winner – North America	<b>U.S. Department of VA</b>	FastTrack PGx
	Regional Winner – EMEA	<b>KPN Health</b>	KPN Health Exchange
SUPPLY CHAIN	<b>World Winner</b>	<b>AGIMERO GmbH</b>	Guided Agentic Procurement
	<b>World Winner</b>	<b>PALTAC Corporation</b>	SPAID
FINANCIAL SERVICES	<b>World Winner</b>	<b>FIS Wealth</b>	FIS AddVantage

## HEALTHCARE PROVIDERS

Organization: **Empresas Red Salud SA**

Innovation Name: **AI EMR Audit**

**World Winner – Cost Savings**

**Regional Winner – Latin America**

RedSalud's AI-Driven Audit of EMRs is an innovation that leverages advanced AI technology to enhance the quality and efficiency of electronic medical record (EMR) reviews. By integrating Google Gemini and InterSystems TrakCare, the tool provides detailed scores and explanations, ensuring that every patient interaction is thoroughly documented and adheres to clinical protocols. It has dramatically reduced the audit time to 20% of the original time and makes possible real-time auditing, allowing healthcare providers to focus on more critical tasks and improve patient care. The AI tool also identifies areas for improvement, such as over-prescribing tests or incomplete documentation, ensuring that the highest standards of care are maintained. With this initiative, RedSalud is setting a new benchmark in healthcare data governance and patient outcomes.



## HEALTHCARE PROVIDERS

Organization: **NHS Greater Glasgow and Clyde (NHSGGC)**

Innovation Name: **AI Patient Flow Optimisation**

**Regional Winner – EMEA**

The National Health Service, Greater Glasgow & Clyde (NHSGGC) innovation "AI Patient Flow Optimisation" has the potential to improve patient flow management in NHS Greater Glasgow and Clyde (Scotland). By harnessing the power of artificial intelligence, this solution models patient attendance, length of stay, and readmission rates, with the goal to reduce no-shows and optimise resource allocation. The project is building evidence with high no-show clinics, such as orthopaedic knee and dermatology, to then determine interventions which enhance operational efficiency. The success of this initiative is driven by robust collaboration between NHS and technology partners, integrating AI insights into existing core digital systems and workflows, making it a prime example of innovation in healthcare.



## HEALTHCARE PROVIDERS

Organization: **South Eastern Sydney Local Health District (SESLHD) – Prince of Wales Hospital**

Innovation Name: **Integrated Clinical Observations**

### **Regional Winner – APAC**

South Eastern Sydney Local Health District (SESLHD) has revolutionized patient care with its innovative Integrated Clinical Observation (Continuous and Intermittent) System at the Prince of Wales Hospital in Sydney’s eastern suburbs, New South Wales, Australia. This solution integrates patients’ vital sign observations directly into the electronic medical record (EMR), linking it to patients rather than beds, which eliminates the risk of clinical data mismatches and ensures accuracy. Advanced patient bedside monitoring devices communicate seamlessly, and directly, with the EMR, significantly reducing manual data entry and the potential for clinical errors. Since its implementation at the end of 2024, the system has seen high adoption rates and has received overwhelmingly positive feedback, especially from nurses who report substantial time savings and enhanced patient safety.



**South Eastern Sydney  
Local Health District**

## HEALTHCARE PROVIDERS

Organization: **Stanford Health Care**

Innovation Name: **AXIOM**

### **World Winner – Revenue Generation**

### **Regional Winner – North America**

Stanford Health Care’s AXIOM initiative (Advance Extraction for Intelligent Orchestration and Medical Insight) is a transformative solution that enables fast access to complex electronic health record (EHR) data. Using a unique recursive data retrieval method, AXIOM minimizes duplication and reduces query times from minutes or hours to seconds. It leverages a FHIR (Fast Health Interoperability Resources) repository on InterSystems IRIS, to power advanced AI and large language model (LLM) applications. This architecture enables real-time clinical insights, enhances care team collaboration, and supports use cases such as augmented triage and optimized patient flow across a variety of care settings.



**Stanford  
MEDICINE**

**Health Care**

## HEALTH TECH

Organization: **Healthcare Business Solutions (UK) Limited (HBSUK)**

Innovation Name: **HBSUK Digital Outpatient Platform**

**World Winner – Cost Savings**

**Regional Winner – Europe**

HBSUK's digital outpatient platform is revolutionising outpatient care. HBS UK helps both NHS and private healthcare providers by boosting clinician productivity, reducing patient waiting lists, and lowering overall service costs. Their platform offers a seamless digital experience, allowing their NHS consultants to quickly assess patients, conduct video calls, and direct them to the right care path. Thanks to its integration with InterSystems IRIS for Health, their system fully connects with NHS systems. It guides patients through a series of clinically designed and ratified questions, ensuring they're routed to the most appropriate clinician, whether that's a physiotherapist or an NHS consultant. The platform supports a wide range of specialties - including urology, neurology, dermatology, trauma & orthopaedics, and gastroenterology. This extensive coverage makes healthcare more accessible and efficient. Patients benefit from smooth virtual consultations, get timely diagnostics, and can easily manage their recovery and appointments through a secure, user-friendly patient portal. With the HBSUK digital outpatient platform a better, more connected care experience is available for both patients and clinicians.



## HEALTH TECH

Organization: **Neteera Technologies Ltd.**

Innovation Name: **Ambient Sensing for Patient Monitoring**

**World Winner – Revenue Generating**

**Regional Winner – MEA**

Neteera's ambient sensing platform for patient monitoring is an advanced, low-power, high-frequency radar-based solution. The platform delivers non-invasive, contact-free measurement of patient vital signs as well as insights into health-related behavioral patterns. This innovative system continuously monitors patients, delivering real-time, AI-driven alerts that help enhance patient care and reduce the need for physical contact. By seamlessly integrating with electronic health records (EHRs), Neteera provides a comprehensive view of a patient's condition, empowering clinicians to make more informed decisions and minimizing alert fatigue. Deployed in over 400 healthcare facilities and 35,000 systems across the U.S., this technology helps drive staff efficiencies, lower operational costs, and support of additional revenue streams through remote patient monitoring and chronic care management.



## HEALTH TECH

Organization: **Netsmart**

Innovation Name: **Bells AI, Clinical Coach**

### Regional Winner – North America

Netsmart is modernizing healthcare with Bells, an AI-driven clinical documentation solution that streamlines the entire documentation lifecycle, from augmented session capture and near-real-time provider guidance to automated quality reviews. Leveraging ambient listening technology, smart data capture, contextual recommendations and agency-defined audit criteria, Bells reduces documentation time by up to 60%, supports clinical decision making and helps drive lasting behavior change in documentation. This empowers providers to focus on delivering exceptional patient care while enabling clinical notes to meet rigorous compliance, billing, and auditing standards. Particularly impactful in human services, Bells improves reimbursement accuracy, supports staff retention through AI-powered coaching and integrates into existing workflows—restoring time, presence and purpose to every clinical interaction.



## HEALTH TECH

Organization: **The Sabin Group**

Innovation Name: **sabIAna**

### Regional Winner – Latin America

The Sabin Group, a renowned medical diagnostic lab in Brazil, has revolutionized its operations with the sabIAna initiative, an advanced AI-driven vector search technology for medical test queries. This innovative system digitizes and processes extensive medical testing knowledge, delivering swift and precise answers to the 2,500 daily queries from non-medical staff, often stemming from hard-to-read prescriptions. By significantly reducing wait times and minimizing errors, sabIAna has empowered the lab to serve a larger client base with unparalleled efficiency and accuracy. The technology's seamless integration with a robust, continuously updated knowledge base, in collaboration with local physicians, ensures that every response is reliable and current. This innovation not only enhances service quality but also sets a new standard for customer satisfaction in the medical diagnostics industry.



## HEALTH TECH

Organization: **Speedminer**

Innovation Name: **Query with AI**

### Regional Winner – APAC

The Query with AI tool translates natural language requests into complex SQL database queries, empowering non-technical users to generate accurate and efficient reports in a fraction of the time. By saving up to five hours per report, Query with AI allows IT departments to focus on more strategic tasks, while also addressing critical issues in healthcare, such as delayed lab test results, to patient care improvements and operational efficiencies. Beyond healthcare, the tool streamlines administrative tasks across various industries, reducing the burden on IT and enhancing overall productivity. With its unparalleled accuracy and ease of use, Speedminer's Query with AI is poised to transform the way organizations interact with their data.



## PUBLIC SECTOR & HIE

Organization: **Commonwealth Scientific & Industrial Research Organisation (CSIRO)**

Innovation Name: **ADePT Decisions**

### World Winner – Early Potential

### Regional Winner – APAC

ADePT (Advanced Demand Prediction Tool) Decisions by the Commonwealth Scientific & Industrial Research Organisation (CSIRO) is a platform that revolutionizes hospital bed management by deploying the ADePT algorithm. This innovative solution significantly reduces deployment time and costs, while enhancing operational efficiency. By integrating seamlessly with existing hospital IT systems through a standards-based, repeatable, and interoperable architecture, ADePT Decisions ensures smooth adaptation to diverse healthcare environments. Leveraging advanced machine learning and real-time data, it provides accurate predictions of patient demand, leading to optimal resource allocation and minimized patient wait times. This collaboration between CSIRO's Australian e-Health Research Centre and InterSystems aims to transform hospital operations into data-driven processes, setting a new standard for AI deployment in healthcare.



Australian e-Health  
Research Centre

## PUBLIC SECTOR & HIE

Organization: **KPN Health**

Innovation Name: **KPN Health Exchange**

### Regional Winner - EMEA

KPN Health Exchange is a platform that drives change in the healthcare sector by providing a secure, fast, and compliant infrastructure for data sharing based on the InterSystems technology with IRIS for Health and UCR. This innovative solution ensures that healthcare professionals, staff, and researchers can access and utilize patient and client data with unparalleled efficiency, thanks to its advanced data standardization and structuring capabilities. By bridging the gaps in a fragmented healthcare landscape, KPN Health Exchange fosters seamless collaboration and improved decision-making, leading to significant social and economic benefits. The platform can save millions of euros and thousands of working hours, while enhancing patient care through comprehensive and accessible health information. With ambitious plans to expand data access and align with the European Health Data Space, KPN Health Exchange with partners, like InterSystems, aims to redefine the healthcare industry, making it more efficient, patient-centric, and data-driven.



## PUBLIC SECTOR & HIE

Organization: **U.S. Department of Veterans Affairs**

Innovation Name: **FastTrack PGx**

### World Winner - Realized Impact Regional Winner - North America

Pharmacogenomics (PGx) harnesses patient's DNA (genetic profile) to prevent harmful side effects and to avoid the use of ineffective medications. Clinicians use PGx testing to avoid adverse drug events or to reduce the trial-and-error process of identifying a more effective medication. The FastTrack PGx (or the PGx-Data Arch integration) automates the steps that accelerate PGx results availability, shorten clinician interpretation time, and eliminate human data entry. This innovation reduces time and labor hours to resolve potentially fatal drug-gene interactions by at least half. FastTrack PGx plans enterprise-wide expansion.



## SUPPLY CHAIN

Organization: **AGIMERO GmbH**

Innovation Name: **Guided Agentic Procurement**

### World Winner

The platform is an innovative solution that revolutionizes supply chain management by digitizing and automating every step of the procurement process. From initial requests to supplier management and invoicing, this platform leverages adaptive machine learning to create and update user profiles, digitized supplier catalogs, enable lightning-fast vector search and RFID technology for seamless and rapid ordering. Real-time tracking capabilities empower businesses to respond swiftly to supply chain disruptions, ensuring smooth operations and minimizing errors. By integrating these advanced technologies, the platform delivers significant cost and time savings, with mid-sized companies in Europe potentially saving between 200,000 and 2 million Euros annually, including thousands of hours in administrative tasks.



## SUPPLY CHAIN

Organization: **PALTAC Corporation**

Innovation Name: **Super Productivity Advanced Innovative Distribution (SPAID)**

### World Winner

PALTAC Corporation is reimagining the distribution landscape with its cutting-edge Automatic Ordering Service, an integral part of the Retail Sales Management System "PARS." This innovative solution, called Super Productivity Advanced Innovative Distribution (SPAID), leverages AI-driven demand forecasting to streamline the procurement process for retailers, ensuring that they always have the right products in stock without overordering. By minimizing loss and optimizing inventory management, PALTAC is not only enhancing operational efficiency but also contributing to a more sustainable future. This technology is a testament to PALTAC's dedication to connecting people and society through advanced, forward-thinking solutions.



# FINANCIAL SERVICES

Organization: **FIS Fidelity National Information Services, Inc.**

Innovation Name: **FIS AddVantage**

## World Winner

FIS Global has reimagined wealth management with FIS AddVantage Wealth Solution, a real-time platform for asset management and trust accounting. AddVantage supports the full breadth of wealth management operations, from client acquisition and transaction management to portfolio accounting and regulatory compliance. Designed to scale as businesses grow, AddVantage adapts to a variety of institution sizes - from advisory firms, family offices, and law firms to large multibranch banks, investment firms, and fiduciaries operating in the US. This solution is scalable and delivers high-volume, straight-through processing, boosting performance and client satisfaction without compromising efficiency. With innovative features like Code Connect and Wealth APIs, AddVantage offers an optimized ecosystem that enhances market differentiation, streamlines workflows, and facilitates connectivity. The platform's flexibility, scalability, and robust security set a new benchmark, empowering firms to adapt and excel in an ever-changing market. FIS Wealth processing capabilities, managing more than \$4 trillion in assets annually, with high client adoption and satisfaction rates, uniquely positions FIS Wealth in the marketplace.

