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InterSystems Corporation

Products:

- HealthShare Personal Community version 2020.1

To Drummond Group:

There are two different apsects of the application to comment on:

Personal Community Workbench
The Personal Community Workbench may be optionally configured to support two-factor authentication log-in, which adds a one-time code sent via SMS text message to the user's mobile during the standard username/password login. Each Workbench user provides the name of their mobile phone provider and a mobile phone number where they can receive SMS text messages. When a user logs in to Unified Care Record with their username and password, a customer-designated SMTP server (not part of the Personal Community Workbench solution) sends an email containing a unique code to the SMS email gateway of the mobile phone provider, where it is converted into a text message. This text message is then transmitted to the user's mobile phone and the user enters the code at the prompt on Personal Community Workbench to complete the two-factor authentication.

Personal Community Public Application
The Personal Community Public Application supports multi-factor authentication during the activation of a patient's account. During this workflow, patients confirm the enrollment with an authentication token, and then provide a second piece of identifying information. Once confirmed, the user is allowed to create a username and password to access the Public Application.

Signed: _____

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