

Certificate

Management system as per
ISO/IEC 20000-1 : 2018



The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

InterSystems Corporation
1 Congress St
Boston, MI 02114-2010
USA



with the locations according to the annex

operates a management system in accordance with the requirements of ISO/IEC 20000-1 : 2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

The provision of software products and services in accordance with the service catalogue including sales (sales engineering and marketing), delivery (design and development, quality assurance, build and release engineering, training and documentation, and implementation), support, hosting (utilising third-party data centres and third-party cloud providers), and associated internal operations (including corporate IT).

Certificate Registration No. 44 736 211635
Audit Report No. 3539 3543

Valid from 2025-04-18
Valid until 2028-04-17
Initial certification 2023

Essen, 2025-04-12

Certification Body at TÜV NORD CERT GmbH

TÜV NORD CERT GmbH
Am TÜV 1, 45307 Essen
www.tuev-nord-cert.com



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Annex

to Certificate Registration No. 44 736 211635
ISO/IEC 20000-1 : 2018

InterSystems Corporation
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| Certificate Registration No. | Location | Scope |
|------------------------------|---|--|
| 44 736 211635-002 | InterSystems Corporation Holyrood Park House, Holyrood Road Edinburgh EH8 8AS Great Britain | The provision of software products and services including sales, delivery, support, hosting, and associated internal operations from United Kingdom & Ireland locations. |
| 44 736 211635-004 | InterSystems Australia Pty Limited Level 12, 383 Kent Street Sydney NSW 2000 Australia | The provision of software products and services including hosting and associated internal operations for Managed Services Australia & New Zealand locations. |
| 44 736 211635-005 | InterSystems Iberia, S.L. Vallsolana Garden Business Park, Edificio VINSON, Camí de Can Camps 17-19, Módulo 1F Sant Cugat del Vallés Barcelona 08174 Spain | The provision of software products and services including sales, delivery, support, and associated internal operations from Iberian (Spain & Portugal) locations. |
| 44 736 211635-006 | InterSystems Iberia, S.L. C. de Quintanaduenas, 6 - plta. 4a Fuencarral - El Pardo (Madrid) 28050 Spain | The provision of software products and services including sales, delivery, support, and associated internal operations from Iberian (Spain & Portugal) locations. |

Annex

to Certificate Registration No. 44 736 211635
ISO/IEC 20000-1 : 2018

| Certificate Registration No. | Location | Scope |
|------------------------------|--|--|
| 44 736 211635-007 | InterSystems Corporation One Victoria Street Windsor, Berkshire SL4 1HB Great Britain | The provision of software products and services including sales, delivery, support, hosting, and associated internal operations from United Kingdom & Ireland locations. |

End of the List

Essen, 2025-04-12



Certification Body at TÜV NORD CERT GmbH