HIGH-RISK PATIENTS, COSTLY CARE

A primary care physician typically coordinates care with 229 other physicians in 117 other practices.

THE CHALLENGE OF CARE COORDINATION

Complexity delays patient identification & proper care.

COMPLEXITY DELAYS PATIENT IDENTIFICATION & PROPER CARE

SOLUTION: AUTOMATION & ACTIONABLE INFORMATION FOR SUCCESS WITH BUNDLED PAYMENTS

To tame complexity, North Shore-LIJ built Care Tool, a care management application, on the InterSystems HealthShare® health informatics platform.

Care Managers use Care Tool to:

1. Rapidly identify high-risk patients
2. Automatically assess and assign them to care programs
3. Create and share care plans
4. Automate notifications and care plan tracking
5. Provide quality metrics

NORTH SHORE-LIJ CARE TOOL APPLICATION

INTERSYSTEMS HEALTHSHARE HEALTH INFORMATICS PLATFORM

COMPREHENSIVE HEALTH RECORD
RULES
PROCESS ORCHESTRATION
INTEROPERABILITY
WORKFLOW
PATIENT MATCHING
OTHER SERVICES

MEASURABLE RESULTS

10 - 28%

6% FEWER READMISSIONS for cardiac valve replacement patients

MORE PATIENTS DISCHARGED TO HOME

56%

UP TO 56% MORE PATIENTS USING IN-NETWORK HOME CARE

SOURCES


“Primary Care Physicians’ Links to Other Physicians Through Medicare Patients: The Scope of Care Coordination”, JAMA internal medicine, February 17, 2009. Volume 150, number 4.